

DrChrono Payments is an online payment processor integrated into your DrChrono software. There is no additional fee to access the payment feature, and minimal setup is required. DrChrono Payments makes it simple and convenient for patients to pay invoices online, encouraging prompt payments and increasing patient satisfaction.

# Why Online Payment Processing Matters



#### 1/3rd of healthcare consumers

are dissatisfied with their provider's digital billing process.

Revcycleintelligence



#### 36% of patients

have switched providers in the past two years due to costs and billing challenges.

Electronic Health Reporter Survey

# How Does It Work?



The provider creates a merchant account for one or multiple locations.



Patients are provided a payment portal via DrChrono OnPatient.



Patients can review and pay invoices on any device, anywhere.



Providers can manage transactions via the desktop or mobile app.

# **How DrChrono Payments Benefits Your Practice**



#### **Enhanced Revenue Cycle Management (RCM)**

Over 96% of patient claims are paid within 60 days with DrChrono Payments. Request, receive, and process payments fast to keep your revenue stream robust.



### **Streamlined Payments Workflow**

Automate patient statements and payment acceptance, saving your office staff time daily and ensuring a steady, seamless revenue flow.



### **Exclusive Pricing**

DrChrono customers have access to exclusive credit card processing pricing. Our highly competitive rates are just 2.9% plus a small \$0.30 credit card transaction fee.



#### **Effortless Record Keeping**

With a few clicks, you can create secure digital invoices that eliminate manual data entry and make storing and retrieving payment records simple.

# More Integrated Payment Features



### **Merchant ID by Location**

Create merchant IDs per location, so revenue flows to each location's bank account for accurate reporting.



#### **Text-to-Pay**

Text payment links to patients so they can pre-pay before visits or can settle outstanding balances.



### Insurance Credit Card Payments

Process insurance issued credit cards to be reimbursed for care services given to insured patients.



## **Electronic Receipts**

Automatically send email or text receipts after appointments. Receipts are encrypted to ensure data security.

# **Get Started with DrChrono Payments**

Activate your DrChrono Payments feature at no additional cost. Contact your account rep now and streamline your payment processing.