dr chrono

What to Expect When Implementing Your New EHR

The Implementation Process

- **Onboarding and Setting Expectations**

  After signing a contract, start collaborating with your implementation specialist to learn basic features, set up accounts and then schedule more in depth training meetings.

- **Time from Start to Finish**

  Though timelines vary by vendor, full DrChrono implementation generally takes 30 to 60 days. However, you'll usually be able to use the system to some degree before the full go-live.

Hurdles

Features and App Integrations

Gaining a strong understanding of the features and partner integrations offered by your EHR during the sales process will make implementation much smoother.

Data Transfer

If your practice is switching from one EHR to another, you need to transfer data. This can be costly depending on how much data you have to transfer!

Medical Billing & Credentialing

Medical billing is complicated, so having a well-versed staff member is a must-have if you're not utilizing RCM services. If you're a new practice, make sure the necessary credentialing requirements are completed before starting the process.

Communication & Collaboration

Make sure your whole team is on the same page about what vendor you choose and how they will fit with your practice!

Implementation Red Flags During the EHR Search

Lack of Clearly Structured Modules

The training sessions should be focused with well-defined goals in mind to ensure a proper understanding of such a robust software.

No Accessible Support

As questions arise, you will want to be able to contact your IS via phone or email. When they aren't available, support ticketing or chat is essential.

No Additional Learning Resources

Sometimes you'll want to be able to quickly find answers on your own. Your EHR vendor should have a library of support articles and videos available to assist you.